

## Heart of coaching : using transformational coaching to create a high-performance culture

<https://libraries.phsa.ca/permalink/catalog17431>

Crane, Thomas G., San Diego, Calif.: FTA Press , 2007. 3rd ed. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Abbotsford Library FHA  
Call Number: HD66 C69 2007



## The wisdom of teams: Creating the high-performance organization

<https://libraries.phsa.ca/permalink/catalog114318>

Katzenbach, Jon R., Smith, Douglas K. Boston, MA: Harvard Business Review Press , 1993. Reprinted edition. (Book) — 3 copies, [3 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF AA 75 KAT 1993

“ *The Wisdom of Teams is the definitive work on how to create high-performance teams in any organization. Having sold nearly a half million copies and been translated into more than fifteen languages, the authors? clarion call that teams should be the basic unit of organization for most businesses ha...*



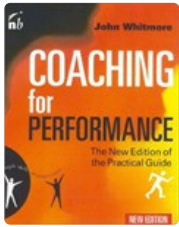
## The wisdom of teams: Creating the high-performance organization

<https://libraries.phsa.ca/permalink/catalog112619>

Katzenbach, Jon R., Smith, Douglas K. New York, NY: Collins Business , 2003. (Book) — 9 copies, [8 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF AA 75 KAT 2003

“ *After talking with hundreds of people in more than 30 companies, Authors Katzenbach and Smith find out where and how teams work best and how to enhance their effectiveness. They reveal the most important element in team success, who excels at team leadership and why they are rarely the most senior ...*

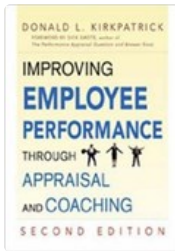


## Coaching for performance

<https://libraries.phsa.ca/permalink/catalog17429>

Whitmore, John;. Boston: Nicholas Brealey , 2002. 3rd ed. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Abbotsford Library FHA  
Call Number: HD58.82 W47 2002



## Improving employee performance through appraisal and coaching

<https://libraries.phsa.ca/permalink/catalog21095>

Kirkpatrick, Donald L.;. New York: American Management Association , 2005. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Abbotsford Library FHA  
Call Number: HF5549.5 K54 2006



## Creating a culture of collaboration

<https://libraries.phsa.ca/permalink/catalog109693>

<http://www.josseybass.com/WileyCDA/WileyTitle/productCd-0787981168.html>

Schuman, Sandy (Ed.). San Francisco, CA: Jossey-Bass , 2006. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF AA 500 SCH 2006

“ Collaboration is often viewed as a one-time or project-oriented activity. An increasing challenge is to help organizations incorporate collaborative values and practices in their everyday ways of working. In *Creating a Culture of Collaboration*, an international group of practitioners and researcher...



## Coaching for commitment : managerial strategies for obtaining superior performance

<https://libraries.phsa.ca/permalink/catalog8259>

Kinlaw, Dennis C. Toronto, ON: Pfeiffer & Company , 1993. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Call Number: WX159 K53 1993



## High performing healthcare systems: Delivering quality by design

<https://libraries.phsa.ca/permalink/catalog110906>

<http://www.longwoods.com/home.php?cat=571>

Baker, G. Ross, MacIntosh-Murray, Anu, Porcellato, Christina, Dionne, Lynn, Stelmacovich, Kim, Born, Karen. Toronto, ON: Longwoods Publishing Corporation , 2008. (Book) — 1 copy, [1 available](#)

Audience: Professional

Agency: BC Children's and Women's

Location: Study & Learning Commons

Call Number: REF JB 100 BAK 2008

URL Notes: To read individual chapters online...click on the link above

“ An examination of leadership strategies, organizational processes and investments made to create and sustain improvement in healthcare.



## Creating a lean culture: Tools to sustain lean conversions

<https://libraries.phsa.ca/permalink/catalog120122>

Mann, David. New York, NY: Taylor & Francis Group , 2015. 3rd ed. (Book) — 1 copy, [1 available](#)

Agency: BC Children's and Women's

Location: Study & Learning Commons

Call Number: REF AA 120 MAN 2015

“ The new edition of this Shingo Prize-winning bestseller provides critical insights and approaches to make any Lean transformation an ongoing success. It shows you how to implement a sustainable, successful transformation by developing a culture that has your stakeholders throughout the organization...



## Creating a lean culture : tools to sustain lean conversions

<https://libraries.phsa.ca/permalink/catalog20737>

Mann, David. New York, NY: Productivity Press , 2010. 2nd ed. (Book) — 1 copy, [1 available](#)

Audience: Professional

Agency: BC Cancer Agency

Location: Vancouver Library  
VC Health Information Management

Call Number: WX150 M281 2012



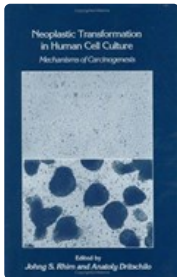
## Creating a lean culture: Tools to sustain lean conversions

<https://libraries.phsa.ca/permalink/catalog112917>

Mann, David. New York, NY: Taylor & Francis Group , 2010. 2nd. (Book) — 4 copies, [4 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF AA 120 MAN 2010

“*Creating a Lean Culture*” provides rationale and a guide to implementing a lean management system.



## Neoplastic transformation in human cell culture : mechanisms of carcinogenesis

<https://libraries.phsa.ca/permalink/catalog3838>

Totowa, N.J.: Humana Press , 1991. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Call Number: QZ202 N438 1991



## Fish! culture: Essential conversations that transform your organization

<https://libraries.phsa.ca/permalink/catalog113871>

Charthouse Learning. Burnsville, MN: Chighthouse Learning , 2007. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF AA 500 FIS 2007



## The lean turnaround: How business leaders use lean principles to create value and transform their company

<https://libraries.phsa.ca/permalink/catalog120120>

Byrne, Art. New York, NY: McGraw-Hill Companies, Inc. , 2013. 1st ed. (Book) — 1 copy, [1 available](#)

Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: AA 120 BYR 2013

“*In The Lean Turnaround*, this legendary business leader shares everything he has learned during his remarkable career and shows how anyone can achieve similar results. His primary message is this: Lean strategy isn't just for manufacturing. In fact, Byrne is using this very approach in his present p...



## Baptist health care journey to excellence : Creating a culture that wows

<https://libraries.phsa.ca/permalink/catalog17292>

Stubblefield, Al;. Hoboken: John Wiley & Sons , 2005. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Abbotsford Library FHA  
Call Number: WX150 S932b 2005



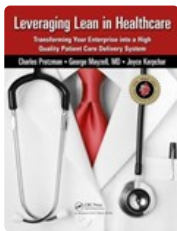
## Best practices in creating and delivering LGBTQ cultural competency trainings for health and social service agencies

<https://libraries.phsa.ca/permalink/catalog21708>

[http://cancer-network.org/wp-content/uploads/2017/02/best\\_practices.pdf](http://cancer-network.org/wp-content/uploads/2017/02/best_practices.pdf)

Margolies, Liz, Joo, Rej, McDavid, Jenna. , [2014]. (Book, Online)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Internet

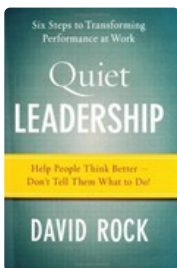


## Leveraging lean in healthcare : transforming your enterprise into a high quality patient care delivery system

<https://libraries.phsa.ca/permalink/catalog20274>

Protzman, Charles, Mayzell, George, Kerpchar, Joyce;. Boca Raton: CRC Press , 2011. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Abbotsford Library FHA  
Call Number: WX150.1 P76 2011



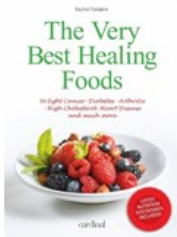
## Quiet leadership: Help people think better -- don't tell them what to do: Six steps to transforming performance at work

<https://libraries.phsa.ca/permalink/catalog109531>

Rock, David. New York, NY: Collins , 2006. 1st edition. (Book) — 37 copies, [32 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF AA 75 ROC 2006

“ Discusses the key principles of leadership that promote effective thinking and positive change, offering a simple five-step program to help managers bring out the best in their colleagues and create high-performance teams.



## Very best healing foods to fight cancer, diabetes, arthritis, high cholesterol, heart disease and much more

<https://libraries.phsa.ca/permalink/catalog21477>

Fontaine, Rachel. Verdun, QC: Cardinal Publishers , 2011. (Book) — 7 copies, [6 available](#)

Audience: Patient or Public  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Vancouver Cancer Info Ctr  
Kelowna Cancer Info Ctr  
Surrey Cancer Info Ctr  
Victoria Cancer Info Ctr  
Abbotsford Cancer Info Ctr  
Prince George Cancer Info Ctr  
Call Number: QZ266 N9 F678 2011



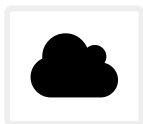
## Elijah's cup: A family's journey into the community and culture of high-functioning autism and Asperger's Syndrome

<https://libraries.phsa.ca/permalink/catalog119668>

Paradiz, Valerie. New York , NY: The Free Press , 2002. (Book) — 2 copies, [2 available](#)

Audience: Patient or Public  
Agency: BC Children's and Women's  
Location: Sunny Hill Education Resource Centre  
Call Number: FM 272 PAR 2002

“ In “Elijah's Cup,” Paradiz tells the powerful story of her family's struggle with her son's disease, one characterized by social awkwardness, literal-mindedness, and a fixation with particular subjects and interests. Like attention deficit disorder (ADD), dyslexia, depression, and obsessive-compuls...



## Culturally connected

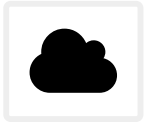
<https://libraries.phsa.ca/permalink/catalog114117>

<http://culturallyconnected.ca/>

Office of Population Health Promotion. Vancouver, BC: BC Women's Hospital & Health Centre , 2016. (Online)

Audience: Professional  
Agency: BC Children's and Women's

“ This resource helps health professionals develop a cultural humility approach to support culturally and linguistically diverse clients. Use this tool to learn skills and see how they can be applied in practice.



## Culture clues

<https://libraries.phsa.ca/permalink/catalog106812>

<http://depts.washington.edu/pfes/CultureClues.htm>

Patient and Family Education Services. Washington, WA: University of Washington Medical Centre (Online)

Audience: Patient or Public

Agency: BC Children's and Women's

URL Notes: Files are in PDF format

“ Culture Clues© are tip sheets for clinicians designed to increase awareness about concepts and preferences of patients from the diverse cultures served by UWMC. Tips sheets included are: Albanian; African American; Chinese; Deaf; Hard of Hearing; Korean; Latino; Russian; Somali; Vietnamese; End of...



## Art and science of coaching: Inner dynamics of coaching

<https://libraries.phsa.ca/permalink/catalog113847>

Atkinson, Marilyn, Chois, Rae. Exalon Publishing , 2007. (Book) — 1 copy, [1 available](#)

Audience: Professional

Agency: BC Children's and Women's

Location: Study & Learning Commons

Call Number: REF AA 75 ATK 2007

“ Outside of religious and political movements there is one major human development in the world today- coaching.



## Leader as coach : strategies for coaching and developing others

<https://libraries.phsa.ca/permalink/catalog2040>

Peterson, David B, Hicks, Mary Dee. Minneapolis, MN.: Personnel Decisions International Corporation , 1996. (Book)

Audience: Professional

Agency: BC Cancer Agency

Location: VC Radiation Therapy



## Art and science of coaching: Step-by-step coaching

<https://libraries.phsa.ca/permalink/catalog113869>

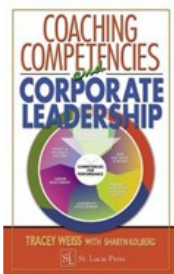
Atkinson, Marilyn, Chois, Rae. Exalon Publishing , 2007. (Book) — 1 copy, [1 available](#)

Audience: Professional

Agency: BC Children's and Women's

Location: Study & Learning Commons

Call Number: REF AA 75 ATK 2007b



## Coaching competencies and corporate leadership

<https://libraries.phsa.ca/permalink/catalog112783>

Weiss, Tracey. Boca Raton, FL: St. Lucie Press , 2003. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF AA 75 WEI 2003

“ The authors show you how to be an active partner in the coaching process and how to develop current and future leaders for your organization.

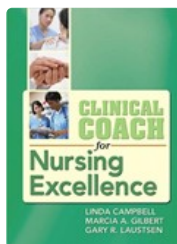


## Techniques for coaching and mentoring

<https://libraries.phsa.ca/permalink/catalog13897>

Meggison, David, Clutterbuck, David. Boston, Ma.: Elsevier Butterworth Heinemann , 2005. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Call Number: WX159 M497 2005



## Clinical coach for nursing excellence

<https://libraries.phsa.ca/permalink/catalog19712>

[http://www.R2Library.com/marc\\_frame.aspx?ResourceID=1729](http://www.R2Library.com/marc_frame.aspx?ResourceID=1729)

Campbell, Linda, Gilbert, Marcia A, Laustsen, Gary R. Philadelphia, PA: F.A. Davis Company , 2010. (Ebook)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Internet  
URL Notes: This title is licensed for one user at a time on BCCA-network computers. If you are denied access while on a network computer, try again later.



## Heart to heart

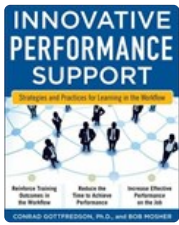
<https://libraries.phsa.ca/permalink/catalog106919>

Chernus-Mansfield, Nancy, Hayashi, Dori, Horn, Marilyn, Kekelis, Linda. Los Angeles, CA: Blind Children Center , [1996]. (Book) — 1 copy, [1 available](#)

Audience: Patient or Public  
Agency: BC Children's and Women's  
Location: Sunny Hill Education Resource Centre  
Call Number: FH 300 CHE 1996

“ A booklet that describes feelings that parents of blind and visually impaired children have experienced.





## Innovative Performance Support

<https://libraries.phsa.ca/permalink/catalog121468>

Gottfredson, Conrad, Mosher, Bob. United States: McGraw Hill , 2011. — 2 copies, [1 available](#)

Agency: BC Children's and Women's

Location: Study & Learning Commons

Call Number: REF KT 100 GOT 2011

“ Offers you a concise and comprehensive overview of performance support (PS) practices - ongoing, job specific resources, that ensure employees perform effectively on the job.



## Growth factors and transformation

<https://libraries.phsa.ca/permalink/catalog3596>

Cold Spring Harbor, N.Y.: Cold Spring Harbor Laboratory , 1985. (Book) — 1 copy, [1 available](#)

Audience: Professional

Agency: BC Cancer Agency

Location: Vancouver Library

Call Number: QZ202 C217 1985 v.3



## Transforms and applications handbook

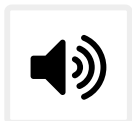
<https://libraries.phsa.ca/permalink/catalog3111>

Poularikas, Alexander D. Boca Raton, Fla.: CRC Press, Inc. , 1996. (Book)

Audience: Professional

Agency: BC Cancer Agency

Location: CRC Imaging



## Peaceful heart

<https://libraries.phsa.ca/permalink/catalog113110>

Smith, Elisabeth, Nicholson, Kathryn, Dudley, Jennifer. Vancouver, BC: British Columbia Cancer Agency/PacificLine Music , 1995. (CD, Audio) — 1 copy, [1 available](#)

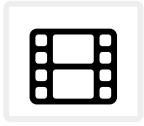
Audience: Patient or Public

Agency: BC Children's and Women's

Location: Family Support & Resource Centre

Call Number: CB 500 PEA 1995

“ This collection of hymns, songs, scripture readings and verse aims to inspire a Peaceful Heart.

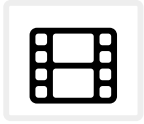


## Lonely hearts

<https://libraries.phsa.ca/permalink/catalog114871>

Culver City, CA: Equity Pictures , 2006. (DVD, Video) — 1 copy, [1 available](#)

Audience: Patient or Public  
Agency: BC Cancer Agency  
Location: Victoria Humour



## Crazy heart

<https://libraries.phsa.ca/permalink/catalog114900>

Beverly Hills, CA: Fox Searchlight , 2009. (DVD, Video) — 1 copy, [1 available](#)

Audience: Patient or Public  
Agency: BC Cancer Agency  
Location: Victoria Humour



## Peaceful heart

<https://libraries.phsa.ca/permalink/catalog4546>

Smith, Elisabeth, Nicholson, Kathryn, Dudley, Jennifer. Vancouver, B.C.: British Columbia Cancer Agency/PacificLine Music , 1995. (Audio, Tape) — 6 copies, [6 available](#)

Audience: Patient or Public  
Recommended  
Agency: BC Cancer Agency  
Location: Kelowna Cancer Info Ctr  
Abbotsford Cancer Info Ctr  
Call Number: QZ266 S647 1995



## Peaceful heart

<https://libraries.phsa.ca/permalink/catalog6401>

Smith, Elisabeth, Nicholson, Kathryn, Dudley, Jennifer. Vancouver, B.C.: PacificLine Music , 1995. (Audio, CD) — 22 copies, [22 available](#)

Audience: Patient or Public  
Recommended

Agency: BC Cancer Agency

Location: Vancouver Library Relax  
Vancouver Cancer Info Ctr  
Surrey Cancer Info Ctr  
Victoria Cancer Info Ctr  
Kelowna Cancer Info Ctr  
Prince George Cancer Info Ctr

Call Number: QZ266 S647 1995

“ This CD offers a thoughtful and timeless collection of scripture ; readings and verse, hymns and songs to inspire a peaceful heart. ; Songs: The Call; Excerpts from "Morte D' Arthur"; Prayer of Saint ; Francis; The Serenity Prayer; Turn, Turn, Turn; Footprints; I Come ; to the Garden; Psalm 23; - T...



## Heart scans

<https://libraries.phsa.ca/permalink/catalog110858>

<http://www.cw.bc.ca/library/pdf/pamphlets/BCCH1498HeartScans.pdf>

Radiology Department. Vancouver, BC: BC Children's Hospital , 2008. (Pamphlet)

Audience: Patient or Public

Agency: BC Children's and Women's

Call Number: BCCH1498

URL Notes: Click on the link above to print

“ The pamphlet describes the what is involved with heart scans, including the MIBI rest and stress test, and how to prepare for them.



## One to one training and coaching skills

<https://libraries.phsa.ca/permalink/catalog7044>

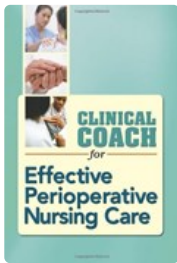
Buckley, Roger, Caple, Jim. Toronto, ON: Pfeiffer & Company , 1991. (Book) — 1 copy, [1 available](#)

Audience: Professional

Agency: BC Cancer Agency

Location: Vancouver Library

Call Number: WX159 B924 1991



## Clinical coach for effective perioperative nursing care

<https://libraries.phsa.ca/permalink/catalog18136>

[http://www.R2Library.com/marc\\_frame.aspx?ResourceID=1271](http://www.R2Library.com/marc_frame.aspx?ResourceID=1271)

Litwack, Kim. Philadelphia, PA: F.A. Davis Company , 2009. (Ebook) — 1 copy, [1 available](#)

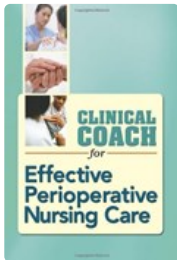
Audience: Professional

Agency: BC Cancer Agency

Location: AC Radiation Therapy  
Internet

URL Notes: This title is licensed for one user at a time on BCCA-network computers. If you are denied access while on a network computer, try again later.

“ *Preoperative assessment and care ; Perioperative patient teaching ; Anesthesia ; Intraoperative considerations ; Fluid, electrolytes, and acid-base ; Post-anesthetic assessment and care ; Pain management ; Wound assessment and care ; Perioperative complications ; Special populations : the elderly a...*



## Clinical coach for effective perioperative nursing care

<https://libraries.phsa.ca/permalink/catalog19655>

Litwack, Kim;. Philadelphia: F.A. Davis , 2009. (Book) — 1 copy, [1 available](#)

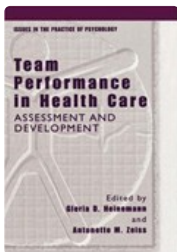
Audience: Professional

Agency: BC Cancer Agency

Location: Abbotsford Library FHA

Call Number: WY161 L58 2009

“ *Preoperative assessment and care -- Perioperative patient teaching -- Anesthesia -- Intraoperative considerations -- Fluid, electrolytes, and acid-base -- Post-anesthetic assessment and care -- Pain management -- Wound assessment and care -- Perioperative complications -- Special populations : the ...*



## Team performance in health care

<https://libraries.phsa.ca/permalink/catalog112022>

Heinemann, Gloria D. (ed.), Zeiss, Antonette M. (ed.). New York, NY: Kluwer Academic/Plenum Publishers , 2002. (Book) — 1 copy, [1 available](#)

Audience: Professional

Agency: BC Children's and Women's

Location: Study & Learning Commons

Call Number: REF AA 75 HEI 2002

“ *This book presents the work of clinical health care teams and natural work groups, quality improvement teams, committees, and task forces comprising employees in health care settings. It discusses the importance of collaboration and interactive problem-solving among professionals from diverse disci...*



## 2012 Cancer system performance report

<https://libraries.phsa.ca/permalink/catalog20882>

<http://www.systemperformance.ca/report/performance-report-2/>

<http://www.systemperformance.ca/reports/>

Canadian Partnership Against Cancer. Toronto, ON: Canadian Partnership Against Cancer , 2012. (Report, Online) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Internet  
Call Number: QZ200 C217 2012



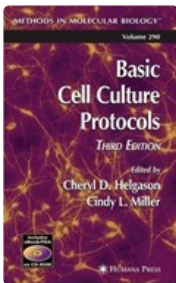
## Are you culturally competent?

<https://libraries.phsa.ca/permalink/catalog111191>

American Academy of Orthopaedic Surgeons (AAOS). Warsaw, IN: Zimmer Inc. , 2005. (CD, Audio) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF GN 300 CUL 2005

“ *The Cultural Competency Challenge is a self-assessment and learning tool, showcasing 18 diverse patient cases, designed to help surgeons become more aware of cultural differences among their patients, including communication and clinical considerations.* ”

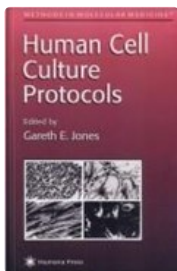


## Basic cell culture protocols

<https://libraries.phsa.ca/permalink/catalog113538>

Totowa, NJ: Humana Press , 2005. 3rd ed. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Call Number: QS525 B297 2005



## Human cell culture protocols

<https://libraries.phsa.ca/permalink/catalog7011>

Totowa, N.J.: Humana Press , 1996. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Call Number: QS525 H918 1996



## Cancer, culture, and communication

<https://libraries.phsa.ca/permalink/catalog14320>

New York, NY: Kluwer Academic/Plenum Publishers , c2004. (Book) — 3 copies, [3 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Victoria Library  
Kelowna Library  
Call Number: QZ200 C217m 2004



## Pastoral counselling across cultures

<https://libraries.phsa.ca/permalink/catalog46>

Augsburger, David. Philadelphia, Pa.: Westminster Press , 1986. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Vancouver Library  
Call Number: WM61 A921 1986

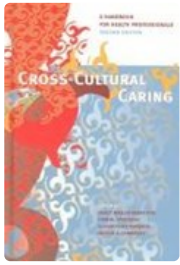


## Culture and nursing care

<https://libraries.phsa.ca/permalink/catalog16955>

Lipson, Juliene G., Dibble, Suzanne L., Minarik, Pamela A., San Francisco: UCSF Nursing Press , 1996. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Cancer Agency  
Location: Abbotsford Library FHA  
Call Number: WY107 C811 1996



## Cross-cultural caring

<https://libraries.phsa.ca/permalink/catalog17294>

Waxler-Morrison, Nancy;. Vancouver: University of British Columbia Press , 2005. 2nd ed. (Book) — 1 copy, [1 available](#)

Audience: Professional

Agency: BC Cancer Agency

Location: Abbotsford Library FHA

Call Number: WA300 C95 2005