



## How the way we talk can change the way we work: Seven languages for transformation

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Kegan, Robert, Lahey, Lisa Laskow. San Francisco, CA: Jossey-Bass: A Wiley Company , 2001. (Book) — 1 copy, [1 available](#)

Audience: Professional  
Agency: BC Children's and Women's  
Location: Study & Learning Commons  
Call Number: REF AA 130 KEG 2001

“ Language is the primary tool by which we communicate. Kegan and Lahey argue, though, that the words we use do more than represent feelings and attitudes. The very choice itself of one word or expression over another can determine feelings and attitudes and--most importantly--actions. In order to d...